



## Our Mission

To Apply Technological Solutions that are adaptive and responsive to enterprise needs and requirements. With our focus on technical expertise and service, we make technology work for you.

With our wealth of industry knowledge and experience, we are well positioned to offer advice and assistance to business IT.

Our team has a long track record of successfully planning, executing and completing projects such as; environment migrations, nationwide hardware rollouts, e-mail upgrades, remote access solutions, security implementations, Citrix deployments, site relocations, and VMware Virtualization.



**IT CONSULTING / TECHNICAL SERVICES / PC-REPAIR**

## Company Profile

For years, **KadComp Technologies** has been guided by a commitment to professionalism and the cornerstone principles of honesty, integrity, caring and sharing. This commitment results in a competitive advantage that had established a reputation for quality, integrity, reliability and responsiveness.

**KadComp Technologies** differentiates itself by the cooperation of highly qualified specialists experienced in different types and scales of environments, many of whom are known as the elite in their different areas of expertise.

Quality of service is an important focus in today's marketplace, and customers demand a level of service that meets their needs in a timely and efficient manner.

We at **KadComp Technologies** are committed to offering you that superior level of service. Our system engineers and field technicians understand how important your Network System is to your business and we are dedicated to it

Integration of solutions including some or all sections of the network infrastructure via network elements, topology, communication protocols, operating systems (*Microsoft Windows, Netware, Linux*), directory management services (*NDS & Active Directory*) as well as thin client solutions (*Citrix & Terminal Services*).

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## Qualifications





## Services

- ❖ Consulting services
- ❖ Integration and implementation of solutions. Installation and project management
- ❖ Technical support (On-site, Telephone and remote support)
- ❖ Hardware maintenance and repair
- ❖ Business Continuity through Network Backup & High Availability
- ❖ Network and internetwork architecture Analysis and evaluation
- ❖ Network security Audits, Virus Vulnerability assessments, Network Anti-Virus & Firewall Protection
- ❖ Corporate messaging (E-mail) solution, Web Mail , & VPN Remote Connectivity
- ❖ Security Audits
- ❖ Environment Planning and Design
- ❖ Product Evaluation and Selection
- ❖ Process and Procedure Reviews
- ❖ Departmental Performance Assessments
- ❖ System Review and Health Checks
- ❖ IT Advice and Recommendations
- ❖ Hardware Conflicts
- ❖ Slow Performance
- ❖ OS Failures
- ❖ Illegal Operations Errors
- ❖ Memory Problems
- ❖ Printing Problems
- ❖ Virus Problems
- ❖ Network Problems
- ❖ Hardware Failures
- ❖ Freeze Ups
- ❖ System Won't Shut Down
- ❖ Backup Problems



**KadComp Technologies Inc.**

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## PC-Repair Services

**Got a problem with your computer?** We will repair and provide maintenance for all computer related hardware and can also sort out those annoying software problems for you.

### PC Crashing or Freezing

Is your computer crashing or freezing in the middle of your office application or favorite game? Perhaps a hardware conflict is causing the problem, software has become corrupt or possibly the drivers for the graphics card need updating - whatever the problem, we have engineers ready to help.

### Software Problems

Are you having problems installing certain software or perhaps you have installed software, which has had unexpected side effects or caused conflicts with existing installed software? We can help with your software problems.

### Internet Problems

We would be happy to send an engineer to install your modem, set up or configure an ADSL (broadband) connection or help with any Internet or e-mail problems you may be having.

### Virus and Spyware Attacks

Virus and spyware attacks are becoming more frequent and more serious. They can be amongst the hardest computer problems to deal with. You will need professional help to clear the virus and to repair the damage it may have done to your computer system.

### Hardware Failures or Upgrades

We install processors, memory, motherboards, hard drives, power supplies, graphics and sound cards, modems, CD/DVD drives, floppy drives, etc. We can supply replacement or upgrade components, or we can install components, which you have bought.

*Bring in your computer and we'll take a quick look. Usually we can give you some idea of the repair cost (although it's possible we may not be sure what the problem is until we begin the actual repair). Or we will go onsite to have a look at the issue for you there at the office.*